

Summary - 2024 Annual Report to the OECD

This document provides an accessible snapshot of the AusNCP's Annual Report to the OECD for the 2024 calendar year.

Structure and Governance

- The AusNCP's [structure](#) and resourcing remained broadly stable.
- In April 2024, the AusNCP published revised [complaint handling procedures](#) to reflect the 2023 update to the OECD Guidelines.

Awareness raising and promotion

The AusNCP:

- Developed e-learning materials for Australian trade commissioners.
- presented at seven events
- used social media to promote the OECD Guidelines and the AusNCP
- continued its work in briefing diplomatic officials about the OECD Guidelines and the work of the AusNCP

Complaint handling

The AusNCP:

- closed one complaint.
- had five complaints in progress at the end of 2024.