**Summary - 2024 Annual Report to the OECD**

This document provides an accessible snapshot of the AusNCP’s Annual Report to the OECD for the 2024 calendar year.

Structure and Governance

* The AusNCP’s [structure](https://ausncp.gov.au/sites/default/files/2022-12/AusNCP-factsheet-structure-and-authority.pdf) and resourcing remained broadly stable.
* In April 2024, the AusNCP published revised  [complaint handling procedures](https://ausncp.gov.au/sites/default/files/2024-04/ausncp-complaint-procedures.pdf) to reflect the 2023 update to the OECD Guidelines.

Awareness raising and promotion

The AusNCP:

* Developed e-learning materials for Australian trade commissioners.
* presented at seven events
* used social media to promote the OECD Guidelines and the AusNCP
* continued its work in briefing diplomatic officials about the OECD Guidelines and the work of the AusNCP

Complaint handling

The AusNCP:

* closed one complaint.
* had five complaints in progress at the end of 2024.